

Stop overpaying for telecom. Start proving it.

Telecom Auditing & Analytics built exclusively for hospitality.

Connect

Record

Report

React

Improve

For three decades, Jazzware has led hospitality data integration and analytics. Our **TeleManager Analytics** program – the industry's most comprehensive telecom auditing service – pairs technology-based analytics with ongoing analysis and recommendations from our in-house team of hospitality communications experts. From initial audit through implementation and ongoing operations, we **find the savings, fix the problems, and verify every result.**

● BY THE NUMBERS

175%

average first-year ROI on audit solutions

40%

typical reduction in telecom costs

\$60K

average savings identified per audit

\$5.2M+

annualized recurring savings identified in the last 5 years

2,000+

properties in **62 countries** rely on Jazzware

● WHY TELEMANGER ANALYTICS Why audit your telecom operations?

- **Carrier billing errors** — overcharges, incorrect rates, and services you no longer use — quietly drain your bottom line.
- **Over-provisioned facilities** mean you're paying for capacity you never use.
- **Misallocated staff resources** tied up managing vendors instead of serving guests.
- **Outdated technology** costs more and delivers less reliability.
- **Non-functioning components** create service failures, compliance gaps, and life-safety liability.

● WHAT'S DIFFERENT What makes TeleManager different?

- ✓ **Six Sigma methodology** to gather and analyze data — verified results, not estimates.
- ✓ **Continuous, AI-assisted auditing** with real-time issue detection — not just a one-time snapshot.
- ✓ **Life-safety analysis & certification** to reduce liability and manage risk, including 911 compliance.
- ✓ **Brand approved and preferred** by most major hotel brands.
- ✓ **Dedicated account manager** as your single point of contact for all telecom needs.

● HOW IT WORKS

1 Assess

A comprehensive remote review of your billing, contracts, systems, facilities, configurations, and guest call charges.

2 Statement of Opportunity

You receive specific, prioritized recommendations detailing exactly where the savings and risks live.

3 Implement & verify

Our team manages implementation start to finish — with verification of every dollar saved.

● THREE LEVELS OF SERVICE

Choose the tier that fits your property

	Select	Pro	RECOMMENDED Performance
Evaluate & recommend: carriers, PBX, ISP, VM, CAS	✓	✓	✓
Compliance evaluation / test calls	✓	✓	✓
Renewal calendar with reminders	✓	✓	✓
Quarterly bill review	✓	✓	✓
Continuous opportunity reporting	✓	✓	✓
Monthly bill review / mitigation support	—	✓	✓
Contract renewal negotiation support	—	✓	✓
Issue resolution support	—	✓	✓
Continuous certification	—	✓	✓
CDR capture	—	—	✓
Performance monitoring & real-time alerts	—	—	✓
Capacity analysis & planning	—	—	✓

12-month agreements with annual renewal. Every tier backed by a performance guarantee.

● READY TO MODERNIZE?

Migrate to SIP

Our analysts design and implement tailored SIP trunk programs, cutting telecom expenses by up to **50%**, with project analysis through completion including billing verification. Minimal hotel resources are required.

1,000+

carrier voice circuit conversions

200+

successful hotel SIP migrations

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Jazzware's TeleManager team are extremely knowledgeable, and working with them is a pleasure. Their efforts with our carriers reduced our property's telco costs by over **\$100,000 in the first year** - the majority of which we'll benefit from annually.

● **Mike Powers, General Manager** Hotel Indigo® Los Angeles Downtown

Only pay for what you need — and prove it.

Get a quote or find the right tier for your property today.

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JAZZWARE